

Contracting party

Intaxx B.V. – Avenue Ceramique 221 – 6221 KX Maastricht – Netherlands

Cancellation right

Cancellation right: You have the right to cancel this Agreement within fourteen days without giving reasons by letter. The cancellation period starts on the day you or your authorized representative, other than the carrier, receives the goods and runs for fourteen days. In case of multiple deliveries over a specific time, the 14-day cancellation period commences on the date, when you or your authorized representative, other than the carrier, has received the first delivery. To exercise your cancellation right, you must expressly (e.g. by post or by email) notify us (myVigra Nutritions – Intaxx B.V. – Avenue Ceramique 221 – 6221 KX Maastricht – Netherlands, E-Mail: support@myvigra.com) of your decision to cancel this Agreement. A telephone revocation is not permitted. You can also use the optional cancellation form to cancel by letter. You must notify us of your cancellation decision before the cancellation period is over.

Consequences of cancellation: If you cancel this Agreement, we will refund all payments received from you, including delivery costs (except for additional costs arising out of your choice of a delivery method other than the standard delivery method offered by us), no later than within fourteen days of receipt of your cancellation notification. For such refund, we will use the same payment method used by you for the initial payment, unless agreed otherwise; under no circumstances will you be charged any fees in connection with such refund. We may withhold the refund until we have received the goods or reasonable proof of you returning such goods, whichever event occurs first. You must return the goods to us immediately and, in any case, no later than within fourteen days of the date of notifying us about your cancellation of this Agreement. You bear the immediate costs of returning the goods. You must cover any loss of value of the goods, if such loss of value resulted from using the goods in any manner other than necessary to check the condition, qualities, and functioning of the goods.

Cancellation form (sample): If you wish to cancel this Agreement, please complete and send us the following form.

To: myVigra Nutritions – Intaxx B.V. – Avenue Ceramique 221 – 6221 KX Maastricht – Netherlands, E-Mail: support@myvigra.com

- Hereby I/we (*) cancel my/our signed (*) agreement for purchasing the following goods (*) for rendering the following service (*):

- ordered on (*)/received on (*):
- Customer's name:
- Customer's address:
- Customer's signature (for hard copy only):
- Date:

(*) Strike out if inapplicable

Terms and Conditions

1. Entering into force: This Agreement enters into force upon submitting personal data and agreeing with these Terms and Conditions, as well as clicking the “Buy” or “Order” button.

2. Saving the text of agreement: We save the text of the agreement related to your order. Before submitting your order, you may print out the agreement by clicking on the “Download” button in the last step of the order completion process.

3. Reservation of proprietary rights: The delivered goods remain our property until payment in full is received.

4. Prices, Term of Agreement, Delivery costs, Costs of returning goods in case of cancellation:

a. The test package “myVIGRA“; contains (4 pills) at the price of 29,99 GBP (VAT included). During promotions, test packages are available for free or at a reduced price. Offer is limited to 1 test package per customer. Upon receipt of the myVIGRA test package, the Customer will be provided with a 14-day cancellation right whereby the goods (including those already opened) can be returned without payment. Please note that fixed logistics costs in the amount of 9,99 GBP are payable in any case. In UK we only accept credit cards.

b. Extension – If the customer does not terminate or cancel the subscription in writing within 14 days, he will receive a BigPack (3 x 12 capsules) at the price of 49.90 GBP after the test package - resulting in a total amount of EUR 149.70 GBP. One pack contains 12 capsules each for 30 days. This subscription ends automatically and does not extend automatically! If you wish to extend such subscription, you must contact us by phone.

c. Other products – Other products are available at the prices contained in our catalogue. Promotions are only available in connection with regular orders and cannot be ordered separately.

All prices are end prices that include the applicable VAT. If you choose to exercise your cancellation right and the delivered good comply with your order, you will bear the costs of returning the goods.

5. Delivery: Unless agreed otherwise, the goods are shipped within 2 business days of receipt of the payment. In case invoice delivery or payment by direct debit, the goods are shipped within 2 business days, unless otherwise specified in the offer.

6. Payment: The payment is made by invoice for each test package up to a maximum of 15 days. The following delivery is made exclusively in advance by advance transfer. We charge here the same credit card which was used for the previous payment. If you like that we charge another Card please inform us minimum 10 Days before the payment will be executed. The goods will be shipped immediately upon receipt of the payment. You may exercise your right of retention only if the claims arise out of the same contractual relationship. Notices are charged 9,99 GBP each. Should the Customer fail to make the payment later than 30 days of receipt of the invoice, the customer will be deemed in arrears with payments without further notice. The same applies if an agreed deduction from the customer's account fails for reasons for which he is responsible. Pending deliveries will not be shipped until payment in full is received. By entering into this Agreement, you agree with the terms and prices published on the Website. By entering into this Agreement, you agree with the terms and prices published on the Website. By ordering a free test package, the Customer agrees to bear the logistics costs. **Unless the Customer cancels its order within 14 days, such order will continue in force in accordance with the specified terms.**

7. Warranty: The warranty is determined by the applicable laws. If used goods are the subject of the purchase agreement and the buyer is not the consumer, no warranty is applicable. If the Customer is the consumer, we provide a 1-year warranty on used goods.

8. Applicable law: This Agreement is governed exclusively by the German laws. This choice of law is applied to the consumer only to the extent where it does not restrict the statutory regulations of the country which is the Customer's place of residence.

Data protection policy

Data protection: The operators of this Website take your personal data protection seriously. We keep your personal data confidential and treat it in accordance with the applicable personal data protection laws and this Data protection policy. You can use our Website without submitting personal data. Collection of personally identifiable data (e.g., name, postal address, email) on our Website occurs, whenever possible, on a voluntarily basis. We do not disclose such data to third parties without your prior consent. Please be advised that data transmission on the Internet (e.g., email communication) may have security vulnerabilities. We cannot ensure uninterrupted protection of your personal data against unauthorized access by third parties.

Cookies: Some web pages use cookies. Cookies do not damage your computer and do not contain viruses. Cookies are used to make our Website more user-friendly, effective, and safe. Cookies are small text files stored on your computer and saved by your Internet browser. Most of the Cookies we use are “session cookies.” Such cookies are deleted automatically after the end of your visit on our Website. Other cookies remain stored on your computer until you delete them. Such cookies allow us to recognize your browser during your next visit. You can set up your browser to notify you when cookies are saved on your computer, allow cookies from specific websites, block all cookies, or delete existing cookies when you close your browser. Please be advised that blocking cookies may limit the functionalities of this Website.

Contact form: If you choose to submit inquiries to us via the contact form, we will save your personal data contained in such form, including your contact data for the purposes of processing your inquiry and in case of further questions. We will not disclose such data without your consent.

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IP anonymization: We have enabled IP anonymization for this Website. This means that, prior to transmitting your IP address information to the USA, Google will shorten your IP address in the member states of the European Union or other member states of the European Economic Area. Only in exceptional cases, your full IP address may be transmitted to a Google server in the USA and shortened there. Upon instructions from this Website’s operator, Google will use such information to analyze how you use this Website, create reports on user behavior on the Website, and provide other services in connection with the Website use and Internet use to the Website operator. Google will not combine your IP address with other data collected by Google.

Browser plugin: You can disable cookies by changing settings in your browser; please be advised that in this case you may not be able to use the functionalities of this Website in full. Therefore, you can prevent the data obtained via cookies and in connection with your use of the Website (including your IP address) from being transmitted to and processed by Google by downloading and installing the browser plugin under this link:

tools.google.com/dlpage/gaoptout?hl=de

Objection to data collection: You can prevent your data from being collected by Google Analytics by clicking on the link below. By doing this, you will install an opt-out cookie that will prevent the collection of your data during your future visits on this website. More information on handling user data in connection with Google Analytics is available in this Data protection policy by Google:

<https://support.google.com/analytics/answer/6004245?hl=de>

Demographics feature in Google Analytics: This Website uses the Demographics feature in Google Analytics. The feature allows to create reports containing information on the age, gender, and interests of the Website users. Such data are sourced from interests-based Google ads and user data obtained from third-party providers. Such data cannot be attributed to any specific person. You can disable this feature at any time by changing ad settings in your Google account or preventing the collection of your data by Google Analytics as described in the “Objection to data collection” section.

SSL encryption: This Website uses SSL encryption to ensure security and protect the transmission of sensitive data, e.g. the inquiries that we as the Website operator receive from you. If the connection is encrypted, you will see “https://” (instead of the regular http://) and a lock symbol in the address bar of your browser. If SSL encryption is enabled, the data you transmit to us cannot be seen by third parties.



Objection to marketing emails: All contact data revealed in compliance with the imprint obligation cannot be used to send unsolicited advertising materials or other information. The website operators reserve the right to take legal steps in case of such unsolicited advertising materials, e.g. spam emails, etc.